



Inspired Care... Enriching Lives... Together

Home Nursing Service (HNS)

The Home Nursing Service aims to contribute to improved quality of life and maximize opportunities for positive experiences which reflect each person's individual needs and circumstances.

How do I get one?

The Home Nursing Service cares for a variety of people who include Department of Veterans' Affairs (DVA) Gold or White Card holders, the frail aged, the disabled, those with chronic illness, early discharges from hospital or insurance recipients. To discuss your eligibility, please speak to a representative from your area.

Do I need a referral?

No. You are able to enquire yourself, through a family member or friend. However, where appropriate or required, a doctors referral will be sought with your permission.

What types of care can be provided?

- Complex Nursing Care
- Medication Management
- Diabetes Management
- Palliative Care
- Socialisation
- Domestic Assistance
- Respite Care
- Health Checks
- Wound Management
- Continence Management
- Foot Care
- Personal care
- Meal Preparation
- Transportation or shopping

What are the costs?

DVA Gold Card recipients have their fees fully covered by the Department of Veterans' Affairs. Benefits of Registered Nurse visits are claimable through health funds. An affordable and competitive fee for services applies to private clients.

Is there emergency support?

Yes. A support person is on call 24 hours a day, 7 days a week.

Can I have an advocate?

An advocate of your choice is welcome. If you require an advocate, we can recommend an advocacy service or will contact the advocate/ advocacy service of your choice.